



Bulletin from Mayor Elaine Scruggs

Streetlight maintenance is a big job for any municipality. With a large service area, input from citizens becomes a necessary component in managing streetlight outages. That is why it is extremely important that Glendale citizens know how to report street lighting problems. I also want to take the opportunity to tell you about some changes that will take place related to Glendale's streetlight maintenance in the near future.

Currently, Glendale citizens have two ways to report problems with streetlights. To report an outage you can call (623) 930-2940 or report problems electronically by completing a Street Lighting Service Request Form ([Click Here](#)). The types of problems that should be reported include:

- Lights which are not operating
- Lights that go on and off
- Broken glass
- Open, broken or missing light fixture
- Damaged poles
- Exposed wires

When requesting repairs, please give the street address closest to the location of the light being reported and please provide a daytime phone number in case there is any difficulty locating the problem.

On April 10, City Council and I approved the purchase and installation of a new monitoring system for streetlights that will allow staff to detect any problems with streetlights on a computer monitor and to respond to those problems much more quickly. The cutting-edge technology is already being used in some areas of the city and will be completely functional throughout Glendale by the end of September.

I strive to make sure that Glendale citizens are never "in the dark" about streetlights or any other service that the city provides.

Thank you for taking the time to read my "Glendale Bulletins". Please contact me at (623) 930-2260 or mayorscruggs@glendaleaz.com, if you have any comments or questions. I strive to provide the most timely information and best possible service to you, the citizens of Glendale. I sincerely appreciate your feedback.

