

Chief Burdick's Statement

The Glendale Fire Department's Crisis Response (CR) Program has developed over the past six years into a program that not only benefits the community, but also is very rewarding to the people who volunteer. When our crews arrive on scene they focus on the situation at hand. Many times there are other areas of need; such as, family assistance, support, resources and/or death notifications. When our CR team arrives on scene, they are equipped to assist with all these areas. Their presence not only allows the crew the availability to be put back into service, but it provides our citizens in need with the information to assist with their crisis. The CR team has become the experts of almost all imaginable situations. In addition to the volunteers, the program has grown to include interns from local universities. The on-the-job training that they receive in Crisis Intervention is one that they can't receive by any other means in the valley. They experience a partnership with firefighters, law enforcement, hospitals and emergency room staff. Although, this is a large commitment, it is also one that is very rewarding. We have many success stories that let us know how beneficial the CR Program has been and will continue to be.